



Sanjay Ghodawat University, Kolhapur

2017-18

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2018 FY MBA

School of Commerce and Management

Management

MMC 508

Human Resource Management

Semester – Even (II)

Day and Date

End Semester Examination

Time: 3 hrs, Max Marks: 100

29th May 2018
10:30 to 1:30 pm.

Instructions:

1) All Questions are compulsory.

Marks COs

Q.1 Case Read the following case carefully and answer the questions given at the end of the case-

Anchor India Ltd, was a major manufacturing firm which received contracts from an aerospace firm. The company had been growing rapidly over the last 5 years. Starting with only 100 employees, the company now had 2500 employees, including production people and other in-house staff members. As the company manufactured quality materials its consumer base expanded. This increased the company's revenue from 25 crores to 50 crores. The company had well trained production employees, who were able to meet all job demands. With the increase in number of contracts, the company planned to *hire more employees*. A review of the situation by senior management led to the conclusion that more employees were required to work in congruence with the organizational goals. The HR department had a great task ahead-*forecasting* the required human resources.

Moreover hiring people would require staff to provide additional training that the current task of production will need and setting standards for measuring and controlling productivity. The human resources staff also needs to determine the number of people required for production area. The company also has made an offer to buy Widepark one of its competitors. The other company was not performing well for one past year. But the company had made very good HR policies. At one point the company was able to generate revenue with half the people of Anchor has. But the lack of funds to buy new technologies hampered the profits of Widepark. Now with the takeover it would need to plan effectively the management of Widepark's human resources.

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The president of the Anchor called the manager and asked him to collect information about HRP. He needed to identify nr of employees the company need to increase in productivity, the methods of forecasting the required number.

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|-----------------------|---|----|-----|
| a) | What methods can be adopted by the manager for forecasting. | 10 | CO2 |
| b) | In determining who, to promote internally how can the skills inventory be of importance to the manager. | 10 | CO2 |
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Q.2 Solve any Two | | | |
| a) | Describe the difference between Human Resource Management and Personnel Management? | 10 | CO1 |
| b) | Explain the importance of Strategic Human Resource Management. | 10 | CO1 |
| c) | Describe the recent trends in HRM with examples. | 10 | CO1 |
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Q.3 Solve any Two | | | |
| a) | Explain HR audit and describe types in detail | 10 | CO2 |
| b) | Elaborate what are the factors that influence the Human Resource Planning of an organization? | 10 | CO2 |
| c) | Explain how will you design and develop Human Resource Information System in an organization? | 10 | CO2 |
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Q.4 Solve any Two | | | |
| a) | Describe how Management Development Programme is different from training program | 10 | CO3 |
| b) | Describe the modern techniques of Performance Appraisal. | 10 | CO3 |
| c) | Explain Non-statutory benefits are provided to employees in the organization? | 10 | CO3 |
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Q.5 Solve any Two | | | |
| a) | Elaborate on the three actors of industrial relations? | 10 | CO4 |
| b) | Describe the Grievance handling procedure in an organization | 10 | CO4 |
| c) | Describe the Discipline Administration of an organization. | 10 | CO4 |